

Alameda County Probation Department Recommendation Template March 2024

Inclusion Criteria

- **Accuracy:** Is this recommendation factual and/or an accurate assessment of current practice?
- **Mission-Driven:** Will it reduce the number of people with mental illness in Santa Rita jail?
- **Racial Equity:** Will this recommendation help reduce the racial disparities in incarceration at Santa Rita jail?
- **High Utilizers:** Will this recommendation support people who are repeatedly touching the system, i.e. people who cycle between jail, homelessness, and other informal family supports?
- **Level of Effort:** How complete or effort-ful is the recommendation in its current state? Is there a fully fleshed out recommendation that we need to consider as a group, or is this a brief phrase or string of words?
- **Data-Driven:** Is the recommendation data-driven?
- **Actionable:** is the recommendation "actionable" or "implementation-ready"? Does the recommendation identify the people/agency/CBP/other entity that will do the work and be held accountable for the outcome? Does the recommendation set forth achievable and quantifiable metrics and a time table by which progress can be measured?
- **Avoid Net-widening:** Does this recommendation help "shrink the net" for the number of people who are falling into the CJ system?

2. Collaboration/ Whole Person Care/ Case Management

Recommendation	Partner(s)	Problem that it Solves	Data needed? Budget request? Time to Implement?	Progress/ Outcome, and Racial Equity measures	Notes
<p>2B: Interagency Communication and Coordination: In the interest of non-duplication of efforts and prevention of individuals falling through the cracks of services, the Taskforce recommends the following actions to increase collaboration between agencies:</p> <ul style="list-style-type: none"> ● Each county agency to assign a delegate to be the inter-agency communication liaison. If it is not possible to have a dedicated staff person, then establish a communication strategy. (All Agencies) ● Create a central contact point for triage and communicating to clients and Public Defenders about services so programs don't get overbooked. (ACPD) ● Community MH providers contacted by custody staff upon intake and during service coordination to plan for possible referral to service providers for collaborative courts or appropriate discharge and service coordination. (ACSO) ● ACBH/AFBH, ACSO/Wellpath to implement coordinated service assessment and connection to in custody services and referrals for CBO providers.(ACBH, ACSO) 	<p>Key Partners:</p> <ul style="list-style-type: none"> ● County ● ACSO ● ACBH <p>Consult with:</p> <ul style="list-style-type: none"> ● ● 	<p>Service gaps, delays in services, and data loss</p>	<p>No additional budget or timing needed</p> <ul style="list-style-type: none"> - ACPD Community Reentry & Outreach Division will be delegate/ liaison <p>Data from partner agencies is critical and needed; need to know the other Agencies' delegates</p>	<p>Contact to ACPD Reentry Liaison</p> <ul style="list-style-type: none"> - ACPD SRJ DPO staff may also have a role to enter referrals <p>Turn around time for response from partner agencies</p> <p>Ability to contact partner agency/liaison</p> <p>Partner agency ability to case conference and collaborate on a plan</p>	<p>ACPD should <u>not</u> be the lead in subbullet 2</p> <ul style="list-style-type: none"> - We would only have knowledge of our in-house programs and client - Lead should be PD, ACSO, or ACBH; or alternatively a process where PD reaches out the different liaisons to verify program availability/r referral

- ACBH/AFBH, ACSO/Wellpath to implement **coordinated discharge efforts** and central point of contact for CBO providers. (ACBH, ACSO)
- Assign personnel to **family liaison roles** within ACBH FSC or Alameda County Sheriff’s Office (ACSO) in order that family caregivers are able to provide what can be vital information on the medical and psychiatric history and current needs of the incarcerated person. (ACBH, ACSO)
- **Service roadmap:** ACBH to develop a roadmap from Santa Rita Jail (SRJ) to the programs and facilities providing treatment and re-entry support. (ACBH)
- **Evaluate the implementation of all elements of a No Wrong Door policy,** as required by CalAIM, in Alameda County, and determine needed next steps that ensure access to care. (ACBH)
- Conduct a **comprehensive assessment and redesign of ACBH ACCESS line** that ensures access to services consistent with CalAIM, No Wrong Door policy, and clinical need. (ACBH)
- **Non-clinical public safety database at county level of high-contact individuals;** LE, DA’s Office, Probation/Parole communication too. (ACSO)

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3. Community Based Support/Outreach/ Education

Recommendation	Partner(s)	Problem that it Solves	Data needed? Budget request? Time to Implement?	Progress/ Outcome, and Racial Equity measures	Notes
<p>3A: Peers must be provided with adequate training, support, and compensation to serve in front line, promotional, decision-making, and leadership positions. Training/support should include:</p> <ul style="list-style-type: none"> Specialty and diversion programs, resources, and outreach information to improve grassroots coordination including linkages in threshold languages (all Agencies); Court operations, legal language, and making decisions (Court, PD/DA); interventions to facilitate peer support groups, family collaboration, street outreach, and de-escalation services (ACBH); Jail services, in-reach, and advocacy (ACSO, ACBH); access to decision-making meetings and validate (uplift?) peer expertise (all Agencies); Medi-Cal billing and other charting to expand peer tasks/positions (ACBH); Support/subsidies to help peers obtain certifications, credentials, and on the job experience (all Agencies); 	<p>Key Partners:</p> <ul style="list-style-type: none"> ACBH County ACSO <p>Consult with:</p> <ul style="list-style-type: none"> AC Health 	<p>Directly support peer workforce Breaking down service silos</p> <p>Increase cross-agency collaboration</p> <p>Address lack/incorrect information</p> <p>Utilize a holistic approach to community resources</p> <p>CBO hiring, investment, and compensation of peers</p>	<p>No additional budget or data needed. Time – hiring of ACPD peers (1 year)</p> <p>Also pending HCSA's peer certification program</p>	<p>ACPD to produce accessible and comprehensive resource material available for peers</p> <p>Request Contactors in future RFPs to hire, train, and provide fair wages to peer staff</p> <p>Request CBO's and peers staff to attend County decision meetings</p> <p>Broadcasting public meetings in community hubs and peer spaces – CORE</p> <p>Training opportunities for peers</p> <p>Broadly support County Reentry Hiring Initiative</p> <p>Create spaces for on the job peer training (e.g., CORE) and transitional</p>	<p>Build into ACPD:</p> <ul style="list-style-type: none"> Internal staff hiring RFP and Contracts Contractor requirements CORE peer offerings

<ul style="list-style-type: none"> Fair pay for lived expertise as equitable to professional and educational experience (County and Agencies). 				<p>employment (e.g., Ambassador programs)</p>	
<p>3B: Expansion of peer workforce must include placement in key spaces and uplifting of their expertise in front-line and leadership roles. These positions/locations include:</p> <ul style="list-style-type: none"> School liaison to support families, provide respite, and mitigate conflicts (ACBH and Center for Healthy Schools); Family case manager/liaison for John George and Cherry Hill to respond to early MH episode situations (ACBH in partnership with AHS); Outreach in high-contact areas (e.g., hospitals, respite, etc.), community, and community hubs (HCSA, ACBH, AHS, ACSO, ACPD); Jail in-reach inside intake, units, and releasing (ACSO and AFBH); Peer-led interventions in housing programs and other spaces to address vicarious trauma and practice restorative practices (ACBH and OHCC); Placement within the court systems to help families understand processes, navigate, and connect to service (Court and PD); 	<p>Key Partners:</p> <ul style="list-style-type: none"> County ACBH ACSO OHCC <p>Consult with:</p> <ul style="list-style-type: none"> 	<p>Accessibility and connection to clients</p> <p>Modeling success and service navigation</p> <p>Information, access, insight, and influence of County process</p> <ul style="list-style-type: none"> Amplifying peer voice, experience, and expertise 	<p>No additional data, information, or funding needed</p>	<p># of Ambassadors at CORE</p> <ul style="list-style-type: none"> Types of peer specialties from other County agencies that are coming to CORE for outreach (e.g., health, SUD, family, etc.) <p>Peer contact with clients</p> <p>Connection to peers based on client's expressed/presenting needs</p> <p># of peers at County meetings</p> <p>Peers contributing ideas/feedback in County decision meetings</p>	<p>CORE is open for all County peers</p> <p>CORE is hiring reentry peer Ambassadors</p> <p>ACPD Community Outreach Workers also present at CORE and high contact areas</p> <p>Opportunity to play County meetings at CORE for community to participate</p> <p>Opportunity for training and compensation</p>

<ul style="list-style-type: none"> ● Clinical peers to conduct street health and on first responder teams (HCSA, ACBH, LEA); ● Peer inclusion at County and Agency decision-making, policy, and funding meetings (all Agencies). 				Identify missing peer specialties/representation Outreach process of peers informing other peers/community about meetings	(grant funding) for peers to attend public meetings
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5. Diversion

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<p>5B: Expand Pre-Arrest Diversion: Support and expand on the initial Reimagining Adult Justice (RAJ) recommendation that addresses post-arrest release for the entire arrested population.¹ Implementation of this recommendation applies to all persons arrested in Alameda County, including those with mental illness or substance use disorders, since it would reduce pretrial incarceration for a broad array of persons whose release does not present any substantial risk to public safety. The Pretrial Services Program features a risk assessment by a Superior Court judge within 24 hours after booking (and before arraignment) to see if the arrested individual should be released from jail, and if so, under what conditions. The Probation</p>	<p>Key Partners:</p> <ul style="list-style-type: none"> ● Public Defender <p>Consult with:</p> <ul style="list-style-type: none"> ● Superior Court 	<p>Extended incarceration time</p> <p>-</p>	<p>Added Funding – staff, EM equipment, expansion of tasks, etc.</p> <p>Implementation barriers – requires Union approval to change caseload and responsibilities; expanding caseloads without adding staff is contrary to best practices</p>	<p>ACPD is not supportive of advancing this recommendation as written due to cost, feasibility, and intention vs. impact</p> <p>See notes for more info</p>	<p>Veto - Inclusion Criteria reasons:</p> <ul style="list-style-type: none"> - Accuracy - Level of Effort - Data-driven - Actionable <p>Net-widening</p>

Department supervises those who are released from jail during the pretrial phase.

Key points

- Alameda County should **increase its use of unsupervised and supervised pretrial release**, which is an effective method for reducing the pretrial felon population in jail systems and as a diversionary off-ramp into medically appropriate treatment and/or restorative justice services.
- The **number of people eligible** should not be determined by limits on the capacity or staffing of Probation for community supervision.
- **Community supervision** should be the least onerous for clients and present fewest barriers to their success. This can be supported with electronic reminders of upcoming court dates and, (for those without reliable housing), accompaniment to the courthouse.
- Per RAJ Final Report Recommendation #34: The Superior Court should collect data on the **current risk assessment instrument (Public Safety Assessment)** and a controlled study of its outcomes should be performed, potentially in collaboration with the Probation Department. The Court and Probation should publish data on pretrial release to consider unmet needs in this area and outcomes, including those for recidivism and client health and well-being.

Data – outcome for people on unsupervised pre-trial and outcomes

- Court data on how many pre-trial get ordered to formal probation vs. other outcomes

ACPD pre-trial data can be extracted via PRA process

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