

Alameda County Sheriff's Office Plan

I. Headline list of recommendations sent to Agency

2B: Interagency communication and collaboration

3A: Adequate training for peers

3B: Expansion of peer workforce

7B: Coordinated entry at Santa Rita

7C: Expand realignment supports

II. Considerations

- Multiple coordination and data sharing efforts are currently underway.
- It is not clear whether the ACSO has plans to employ peers/those with lived experience/families.
- While coordinated entry is in process as part of the SRJ transition center, the implementation timeline is not available
- It is unclear what is necessary to extend realignment supports from six months and where the funding would come from to adjust these contracts

III. Omissions

- The plan for Recommendation 7C. Expand Realignment Supports does not include steps, requirements, or considerations to guide implementation.
- Recommendation 7A outlines the importance of ACSO formulating a housing-focused reentry plan meeting particular requirements. ACSO does not describe a direct role in making housing connections for those exiting the jail or considerations/requirements for enabling this practice.

Alameda County Sheriff's Office Recommendation Template March 2024

Recommendations in this plan include the following highlighted thematic groups (in blue):

1. African American Resource Center	2. Collaboration & Case Management	3. Community-Based Support/Outreach/ Education
4. Crisis Services/5150 & Treatment Beds	5. Diversion	6. Funding & Financial Transparency
7. Housing & Residential Facilities	8. Increase Access to Treatment	9. Space & Services for Youth & TAY
10. Staff Training & Professional Development	11. Family Support	

2. Collaboration/ Whole Person Care/ Case Management

2B: Interagency Communication and Coordination: In the interest of non-duplication of efforts and prevention of individuals falling through the cracks of services, the Taskforce recommends the following actions to increase collaboration between agencies:

- **Each county agency to assign a delegate** to be the inter-agency communication liaison. If it is not possible to have a dedicated staff person, then establish a communication strategy. **(All Agencies)**
- **Create a central contact point for triage and communicating** to clients and Public Defenders about services so programs don't get overbooked. **(ACPD)**
- **Community MH providers contacted by custody staff upon intake** and during service coordination to plan for possible referral to service providers for collaborative courts or appropriate discharge and service coordination. **(ACSO)**
- ACBH/AFBH, ACSO/Wellpath to implement **coordinated service assessment and connection** to in custody services and referrals for CBO providers. **(ACBH, ACSO)**
- ACBH/AFBH, ACSO/Wellpath to implement **coordinated discharge efforts** and central point of contact for CBO providers. **(ACBH, ACSO)**
- Assign personnel to **family liaison roles** within ACBH FSC or Alameda County Sheriff's Office (ACSO) in order that family caregivers are able to provide what can be vital information on the medical and psychiatric history and current needs of the incarcerated person. **(ACBH, ACSO)**
- **Service roadmap:** ACBH to develop a roadmap from Santa Rita Jail (SRJ) to the programs and facilities providing treatment and re-entry support. **(ACBH)**
- **Evaluate the implementation of all elements of a No Wrong Door policy**, as required by CalAIM, in Alameda County, and determine needed next steps that ensure access to care. **(ACBH)**
- Conduct a **comprehensive assessment and redesign of ACBH ACCESS line** that ensures access to services consistent with CalAIM, No Wrong Door policy, and clinical need. **(ACBH)**
- **Non-clinical public safety database at county level of high-contact individuals;** LE, DA's Office, Probation/Parole communication too. **(ACSO)**

Partner(s)	Problem that it Solves	Data needed? Budget request? Time to Implement?	Progress/ Outcome, and Racial Equity measures	Notes
Key Partners: <ul style="list-style-type: none"> ● ACBH ● ACPD ● Court ● ACBH/ Wellpath/ CBOs 	<p>Better communication between county partners and Community Based Organizations (CBOs)</p> <p>Provides a direct point of contact with the agency.</p> <p>Referral process during intake.</p> <p>Coordinated care.</p> <p>Provides one access point to ensure information is received.</p> <p>Communication between Law Enforcement partners and County agencies.</p>	In progress	<p>This process breaks down re-entry barriers by having coordinated care.</p> <p>This process is equitable to all involved.</p>	<p>This delegate would be the SRJ Administrative Captain.</p> <p>The practice of formally contacting community mental health during service coordination is in the pilot phase.</p> <p>Coordinated service assessment and connection to in custody services and referrals for CBO providers is part of the implementation of CalAIM.</p> <p>The SRJ on-duty Watch Commander holds the family liaison role.</p> <p>A non-clinical public safety database is being created as part of Reimagine Adult Justice (RAJ); ACSO is working with ACPD and ITD.</p> <p>CAL-AIS and Reimagine Adult Justice (RAJ) have addressed this gap and are already in the process of addressing the issues.</p> <p>Implementing the EPIC system into SRJ will provide continuity of care between SRJ and outside community health partners.</p>

3. Community Based Support/Outreach/Education

3A: Peers must be provided with adequate training, support, and compensation to serve in front line, promotional, decision-making, and leadership positions.

Training/support should include:

- Specialty and diversion programs, resources, and outreach information to improve grassroots coordination including linkages in threshold languages (**all Agencies**);
- Court operations, legal language, and making decisions (**Court, PD/DA**);
- interventions to facilitate peer support groups, family collaboration, street outreach, and de-escalation services (**ACBH**);
- Jail services, in-reach, and advocacy (**ACSO, ACBH**);
- access to decision-making meetings and validate (uplift?) peer expertise (**all Agencies**);
- Medi-Cal billing and other charting to expand peer tasks/positions (**ACBH**);
- Support/subsidies to help peers obtain certifications, credentials, and on the job experience (**all Agencies**);
- Fair pay for lived expertise as equitable to professional and educational experience (**County and Agencies**).

Partner(s)	Problem that it Solves	Data needed? Budget request? Time to Implement?	Progress/ Outcome, and Racial Equity measures	Notes
Key Partners: <ul style="list-style-type: none"> • County • ACBH • Court 	<p>It allows lived experience individuals to assist those in our custody.</p> <p>It provides a living wage upon release.</p>	<p>Does not apply</p> <p>Currently using a federal grant.</p>	<p>This model aligns with best practices.</p> <p>In progress.</p>	<p>ACSO allows individuals with lived experience into SRJ to provide services on a case-by-case basis.</p> <p>We currently have a vocational program at SRJ.</p>

3B: Expansion of peer workforce must include placement in key spaces and uplifting of their expertise in front-line and leadership roles. These positions/locations include:

- **School liaison to support families**, provide respite, and mitigate conflicts (**ACBH** and Center for Healthy Schools);
- **Family case manager/liaison for John George and Cherry Hill** to respond to early MH episode situations (**ACBH** in partnership with AHS);
- **Outreach in high-contact areas** (e.g., hospitals, respite, etc.), community, and community hubs (HCSA, **ACBH**, AHS, **ACSO**, ACPD);
- **Jail in-reach** inside intake, units, and releasing (**ACSO** and AFBH);
- **Peer-led interventions in housing programs** and other spaces to address vicarious trauma and practice restorative practices (**ACBH** and OHCC);
- **Placement within the court systems** to help families understand processes, navigate, and connect to service (Court and **PD**);
- **Clinical peers to conduct street health** and on first responder teams (HCSA, **ACBH**, LEA);
- **Peer inclusion at County and Agency decision-making**, policy, and funding meetings (**all Agencies**).

Partner(s)	Problem that it Solves	Data needed? Budget request? Time to Implement?	Progress/ Outcome, and Racial Equity measures	Notes
Key Partners: <ul style="list-style-type: none"> • County 	<p>Give individuals with lived experience the opportunity to have a career that pays a living wage.</p> <p>It provides programming and resources for all in our custody.</p> <p>Allows communication and collaboration for best results.</p>	In Progress	<p>The first cohort of the SRJ Laborer's training program is currently in progress.</p> <p>Our programs are available to all Individuals in our custody.</p> <p>It allows stakeholders and ACSO to implement change.</p>	<p>ACSO conducts inreach programming to all individuals in our custody.</p> <p>ACSO meets quarterly with CBOs to discuss programs and resources.</p> <p>ACSO has partnered with Laborers' international Union of North America (LIUNA) to teach vocational training certified by the union that offers a living wage.</p>

7. Housing

7A: Connect People to Housing Before Reentry: The Sheriff should be required to formulate a housing-focused reentry plan, with an emphasis on supportive housing, for people leaving the jail who have a documented behavioral health diagnosis. The plan should require immediate post-release housing placement and housing navigation services. This reentry plan should begin with 90/60/30-day pre-release housing support, and should assure that people are matched to appropriate transitional housing for SMI/SUD/co-occurring populations immediately upon release.

For people who are spending less than 30 days in Santa Rita Jail, and have a documented behavioral health diagnosis, the Sheriff should ensure pre-release connection to the County's (HCSA) housing navigation services. The purpose would be for the County's housing navigators to connect with people before release to see if they have housing to go to; if not, then they should connect people to housing (including bridge housing options) and get them into the coordinated entry system to get assessed for permanent supportive housing.

Partner(s)	Problem that it Solves	Data needed? Budget request? Time to Implement?	Progress/ Outcome, and Racial Equity measures	Notes
Key Partners: <ul style="list-style-type: none"> • CBOs ACBH.	Housing is the biggest reentry gap for recently released individuals.	TBD	In Progress	ACSO relies on CBOs and ACPD to make housing connections for the recently released population

7B: Coordinated Entry at Santa Rita: Alameda County should establish a coordinated entry access point at Santa Rita Jail. This would allow County navigators to get people assessed for permanent supportive housing before exit to the community.

Partner(s)	Problem that it Solves	Data needed? Budget request? Time to Implement?	Progress/ Outcome, and Racial Equity measures	Notes
Key Partners: <ul style="list-style-type: none"> • CBOs 	Allows individuals to immediate housing upon release.	TBD	TBD	This operation would occur with the SRJ Transition Center

7C: Expand realignment supports: Alameda County should create and financially support a realignment system that supports people leaving the jails with sufficient time to gain the job training, job placement and housing navigation support to become sustainably housed at the end of their support period. At minimum, this would require expanding the length of time for realignment support services from six months to two years.

Partner(s)	Problem that it Solves	Data needed? Budget request? Time to Implement?	Progress/ Outcome, and Racial Equity measures	Notes
Key Partners: <ul style="list-style-type: none"> • CBOS • County Consult with: <ul style="list-style-type: none"> • ACPD 		TBD	Unknown	ACSO would support this concept but CBOs or other community partners would have to oversee the day to day operations